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ABSTRACT

In 1989, a follow-up study of non-returning students who had attended Johnson County Community College (JCCC) during fall 1985, spring 1986, or summer 1986 was conducted to assess the former students' achievement of their educational goals. A target population of 7,910 long-term leavers was surveyed regarding their opinions and perceptions of their educational experiences, level of satisfaction with JCCC, and future educational plans. Of the 970 survey respondents, 524 had not re-enrolled at JCCC since they attended in 1985-86. Study findings concerning these non-returning students included the following: (1) 63.9% were female, 35.7% were between the ages of 19 and 25, and 95.2% were white; (2) 35.1% were earning between $20,000 and $40,000, 62% were employed full-time, and 36% were very satisfied with their present job; (3) 78.6% had achieved their ultimate educational objective at JCCC, 70% indicated that JCCC had improved the quality of their life, and over 90% said they would recommend JCCC to their friends; (4) 47.7% had attended JCCC one or two semesters only, 50.2% had completed 15 credit hours or less, and 26.1% percent had completed less than six credit hours; (5) 57% indicated that they left JCCC because they had completed all desired course work; (6) 82.9% were satisfied with the quality of instruction, 82.3% were satisfied with facilities and equipment, and 81.1% were satisfied with the scheduling process; and (7) 72.9% were still not enrolled, but 42.6% had plans to enroll again. Data tables and an appendix comprised of the survey instrument, cover letters, an analysis of the representativeness of the survey respondents, and responses to open-ended questions are included. (WJT)

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ED314126

Educational Goal Attainment:

A three-year follow-up study of nonreturning 1985-86 JCCC students

JC 900 056

Office of Institutional Research
Johnson County Community College
12345 College at Quivira
Overland Park, KS 66210-1299

December 1989

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EDUCATIONAL GOAL ATTAINMENT:
A THREE-YEAR FOLLOW-UP STUDY
OF NONRETURNING 1985-86 JCCC STUDENTS

Unlike four-year colleges and universities, community colleges serve a diverse population with varying educational needs. Thus outcomes assessment, an integral part of the College's ongoing assessment of institutional effectiveness, becomes a much more complex issue than simply counting graduates.

As a part of this assessment, the Office of Institutional Research at Johnson County Community College conducted studies of five populations of former students during 1989 to measure educational goal attainment: 1) short-term career program completers; 2) long-term career program completers; 3) transfer students; 4) short-term leavers, and 5) long-term leavers. This report details results of the first study of long-term leavers ever conducted by the College.

An unduplicated list of students enrolled at JCCC during fall 1985, spring 1986 or summer 1986 was compiled, then adjusted to eliminate students enrolled at JCCC in fall of 1986. The resulting list was further adjusted to eliminate students enrolled at JCCC in either fall 1988, spring 1989 or summer 1989. Finally, 324 long-term career program completers who had been surveyed in spring 1989 were eliminated, resulting in a potential target population of 7,910 long-term leavers.

The first survey was mailed August 21, 1989 and one follow-up mailing was sent September 5, resulting in 970 returns (12.3%). It was anticipated return rates might be lower than average for this study for four reasons: 1) students completing only one or two classes (a large segment of the JCCC student body) might have little interest in sharing their perceptions and opinions with JCCC three years after leaving the College; 2) three-year-old addresses may no longer be reliable, and the six-month limitation for forwarding mail has expired; 3) a substantial number of potential respondents may also have received a recent transfer follow-up survey (which asked many of the same questions); and 4) many potential respondents may have re-enrolled at JCCC during the intervening period between spring 1987 and fall 1988 or in fall 1989, excluding them from the target population of former students enrolled at JCCC three years ago who had <u>not</u> returned in the interim.

Of the 970 surveys returned, 524 were completed by respondents who had attended JCCC during 1985-86 and had not re-enrolled at JCCC since that time. These 524 respondents comprise the population on which this report is based. Comparison of selected characteristics of these survey respondents with those of the 1986 student body indicated close correspondence on several major variables (see Appendix C). Thus, the respondents may be seen as generally representative of the 1986 student body as a whole.

Questions and comments pertaining to this study may be directed to:

Office of Institutional Research
Johnson County Community College
12345 College at Quivira
Overland Park, KS 66210-1299
Phone (913) 469-8500, ext. 3443

EXECUTIVE SUMMARY

A three-year follow-up study of students who attended JCCC during the 1985-86 academic year and had not returned to the College since that time was conducted in summer 1989 to provide insights into their achievement of their educational objectives. Opinions and perceptions were also elicited describing educational experiences, level of satisfaction with JCCC, and future educational plans.

Highlights of findings were:

* Nearly 80 percent of survey respondents had achieved their ultimate educational objective at JCCC (78.6%).

* Nearly half had attended JCCC one or two semesters only (47.7%).

* The majority of respondents had completed 15 credit hours or less at JCCC (50.2%), and one in four had completed less than six credit hours (26.1%). Nearly 60 percent indicated they left JCCC because all desired coursework had been completed (57.0%).

* Despite the majority having completed relatively few classes at JCCC, fully 70 percent indicated JCCC had improved the quality of their life.

* Over 90 percent would recommend JCCC to friends (91.8%), and nearly three-fourths (72.9%) indicated they would encourage their own children to attend JCCC.

* Approximately two-thirds of respondents indicated that their experiences at JCCC had helped broaden their knowledge of the arts and sciences (64.4%) and enhance their self-confidence (62.1%). Roughly one in two felt the college had helped them to expand their tolerance for people and ideas, and to improve in the areas of oral and written communication, time management, and decision making.

* Overall the level of satisfaction with various aspects of college was greater at JCCC than at a four-year college or university attended, particularly with regard to the registration process, the helpfulness and individual attention of faculty, and the convenience of class scheduling.

* A greater percentage of respondents expressed satisfaction with the four-year college or university in the areas of job placement services and availability of financial aid than expressed satisfaction with those services at JCCC.

* Approximately one in four respondents was currently enrolled (26.3%); only 16.4 percent had no plans to enroll again at some future date. Of those definitely planning to enroll again (42.6%), more than a third planned to return to JCCC (39%).

* Nearly 70 percent had earned a degree or vocational certificate; 51.9 percent had attained a bachelor's degree or higher.

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Appendix C: Representativeness of Survey Respondents

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Table 1

DEMOGRAPHIC PROFILE

	Number of Responses	Percent
Sex		
Male	184	35.1%
Female	335	63.9
Unknown	5	1.0
Age		
19 to 25	187	35.7%
26 to 30	60	11.5
31 to 35	60	11.5
36 to 40	55	10.5
41 to 50	87	16.6
Over 50	53	10.1
Unknown	22	4.2
Mean = 34; Median = 31		
Race		
American Indian or Alaskan	8	1.5%
Hispanic	3	.6
Asian or Pacific Islander	2	.4
Black	4	.8
White/other	499	95.2
Unknown	8	1.5
Marital Status		
Never married	195	37.2%
Currently married	256	48.9
Previously married	56	10.7
Unknown	17	3.2
Family Income		
Under $20,000	92	17.6%
$20,000 to 40,000	184	35.1
40,001 to 60,000	113	21.6
60,001 to 80,000	55	10.5
80,001 to 100,000	22	4.2
Over 100,000	26	5.0
Unknown	32	6.1

Table 2

EMPLOYMENT PROFILE

	Number of Responses	Percent
Employment Status		
Full-time military	3	.6%
Employed full-time (30+ hours/week)	325	62.0
Employed part-time (Under 30 hours/week)	102	19.5
Unemployed, actively looking for work	22	4.2
Out of labor force	65	12.4
Unknown	7	1.3
Satisfaction with Present Job		
Very satisfied	155	36.0%
Somewhat satisfied	137	31.9
Neutral	47	10.9
Somewhat dissatisfied	46	10.7
Very dissatisfied	39	9.1
Unknown	6	1.4

Table 3

JCCC EDUCATIONAL OBJECTIVE

	Number of Responses	Percent
Original Educational Objective at JCCC		
Prepare to transfer	210	40.1%
Improve skills for present job	84	16.0
Study topics of interest/self-improvement	55	10.5
Explore career possibilities	42	8.0
Prepare to enter job market	41	7.8
Prepare to change careers	29	5.5
Remedy or review basic skills	9	1.7
Other/unknown	54	10.3
Changed Educational Objective		
Yes	60	11.5%
No	457	87.2
Unknown	7	1.3
New Educational Objective		
Explore career possibilities	12	20.0%
Prepare to transfer	12	20.0
Prepare to enter job market	8	13.3
Improve skills for present job	7	11.7
Study topics of interest/self-improvement	4	6.7
Prepare to change careers	4	6.7
Remedy or review basic skills	2	3.3
Other/unknown	11	18.4
Achieved Ultimate Educational Objective at JCCC		
Yes, completely	251	47.9%
Yes, partially	161	30.7
No	107	20.4
Unknown	5	1.0
JCCC Helped Achieve Objective		
Yes	362	87.9%
Unsure	40	9.7
No	7	1.7
Unknown	3	.7
Reason Objective Not Achieved*		
Dropped for personal reasons	48	44.9%
Still working on achieving objective	36	33.6
Dissatisfied w/educational experiences	14	13.1
Unknown	9	8.4

* See verbatim comments in Appendix D.

Table 4

JCCC EXPERIENCES

	Number of Responses	Percent
Last JCCC Enrollment		
Summer 1986	132	25.2%
Spring 1986	190	36.3
Fall 1985 or before	202	38.5
Semesters Enrolled at JCCC		
1 or 2	250	47.7%
3 or 4	123	23.5
5 or 6	65	12.4
7 or 8	24	4.6
9 or more	29	5.5
Unknown	33	6.3
Mean = 3.6; Median = 2.4		
Credit Hours Completed at JCCC		
1 to 5	137	26.1%
6 to 10	92	17.6
11 to 15	34	6.5
16 to 30	75	14.3
31 to 45	33	6.3
46 to 60	45	8.6
Over 60	51	9.7
Unknown	57	10.9
Mean = 22.7; Median = 11.6		
Program Major at JCCC		
JCCC career program	133	25.4%
General studies	66	12.6
Business/technology	61	11.6
Humanities/social science/fine arts	43	8.2
Science/math	39	7.4
Communications	36	6.9
Computer science	35	6.7
Education	12	2.3
Other/unknown	99	18.9

Table 5

SATISFACTION WITH JCCC AND
REASON FOR LEAVING

	Number of Responses	Percent
JCCC Improved Quality of Life		
Definitely	186	35.5%
Probably	181	34.5
Uncertain	68	13.0
Probably not	59	11.3
Definitely not	17	3.2
Unknown	13	2.5
If Starting Now, Would Attend JCCC Again		
Definitely	318	60.7%
Probably	133	25.4
Uncertain	29	5.5
Probably not	27	5.2
Definitely not	10	1.9
Unknown	7	1.3
Would Recommend JCCC to Friends		
Yes	481	91.8%
Unsure	32	6.1
No	6	1.1
Unknown	5	1.0
Would Encourage Own Children to Attend JCCC		
Yes	382	72.9%
Unsure	96	18.3
No	31	5.9
Unknown	15	2.9
Reason for Leaving JCCC*		
Completed desired coursework	292	57.0%
Work schedule conflicts	79	15.4
Financial difficulties	41	8.0
Lifestyle change (marriage, pregnancy, etc.)	32	6.3
Moved out of area	30	5.9
Family/personal problems	29	5.7
Physical problems/illness	11	2.1
Coursework too difficult	3	.6
Other/unknown	115	22.5

* Multiple response item; numbers and percentages are not additive.

Table 6

PERCEPTIONS OF JCCC EXPERIENCES

	JCCC Should Have Helped With This				JCCC Did Help With This			
	Number of Responses	Agree	Neutral	Disagree	Number of Responses	Agree	Neutral	Disagree
Broaden knowledge of arts and sciences	363	73.6%	21.8%	4.7%	379	64.4%	28.5%	7.1%
Improve written communication skills	351	71.8	21.7	6.6	371	58.2	30.7	11.1
Enhance self-confidence	368	68.2	25.5	6.3	388	62.1	30.2	7.7
Improve oral communication skills	349	66.2	26.4	7.4	366	49.5	38.0	12.6
Expand tolerance for people and ideas	353	62.0	30.3	7.6	368	56.5	36.1	7.3
Improve time management skills	362	61.0	34.0	5.0	377	51.2	40.1	8.8
Clarify personal values and goals	363	60.3	30.0	9.6	379	47.0	39.6	13.5
Improve decision-making skills	359	59.6	35.4	5.0	369	49.6	42.5	7.9
Improve interpersonal skills	345	47.2	43.8	9.0	360	44.2	45.8	10.0

NOTE: Data were collected utilizing a 5-point scale ranging from strongly agree to strongly disagree. Thus, the "agree" column includes strongly agree and agree responses combined, and the "disagree" column includes disagree and strongly disagree responses combined.

Table 7

SATISFACTION WITH VARIOUS ASPECTS OF COLLEGE

	At JCCC				At Four-Year College/University			
	Number of Responses	Satisfied	Neutral	Dissatisfied	Number of Responses	Satisfied	Neutral	Dissatisfied
Quality of instruction	474	82.9%	11.2%	5.9%	352	78.4%	15.3%	6.3%
Facilities and equipment	429	82.3	15.9	1.9	331	77.6	15.4	6.9
Convenience of class scheduling	466	81.1	12.7	6.2	351	59.8	23.4	16.8
Variety of courses	449	77.1	16.9	6.0	339	84.1	11.5	4.4
Helpfulness/individual attention of faculty	463	76.9	14.9	8.2	352	66.8	15.6	17.6
Registration process	465	74.6	16.3	9.0	350	46.9	23.1	30.0
Career or transfer preparation	381	57.5	35.7	6.8	284	61.3	29.9	8.8
Academic advisement and counseling	415	49.6	34.7	15.7	341	49.3	20.5	30.2
Job placement services	304	22.4	71.1	6.6	258	41.9	45.0	13.2
Availability of scholarships and financial aid	333	20.7	65.5	13.8	274	43.8	40.9	15.3

NOTE: Data were collected utilizing a 5-point scale ranging from very satisfied to very dissatisfied. Thus, the "satisfied" column includes very satisfied and satisfied responses combined, and the "dissatisfied" column includes dissatisfied and very dissatisfied responses combined.

Table 8

FOUR-YEAR COLLEGE/UNIVERSITY
COMPARED IN TABLE 7

	Number of Responses	Percent
The University of Kansas	106	30.1%
Kansas State University	46	13.1
University of Missouri at Kansas City	26	7.4
Avila College	10	2.8
Mid-America Nazarene College	9	2.6
Emporia State University	8	2.3
Pittsburg State University	8	2.3
Rockhurst College	8	2.3
University of Missouri at Columbia	7	2.0
Ottawa University	5	1.4
Washburn University	4	1.1
Wichita State University	3	.9
Central Missouri State University	3	.9
Northeast Missouri State in Kirksville	3	.9
Other Kansas colleges and universities	6	1.7
Other Missouri colleges and universities	7	2.0
Out-of-area colleges and universities (25 other states represented)	69	19.6
Unknown	24	6.8

Table 9

CURRENT EDUCATIONAL PROFILE

	Number of Responses	Percent
Currently Enrolled		
Yes, full-time	87	16.6%
Yes, part-time	51	9.7
No	382	72.9
Unknown	4	.8
Where		
The University of Kansas	43	31.2%
University of Missouri at Kansas City	16	11.6
Kansas State University	14	10.1
Other Kansas colleges & universities	11	8.0
Other Missouri colleges & universities	9	6.5
Emporia State University	6	4.3
Avila College	4	2.9
JCCC	3	2.2
Ottawa University	3	2.2
Out-of-area colleges & universities	20	14.5
Unknown	9	6.5
Highest Level of Education Attained		
High school diploma	153	29.2%
Vocational certificate	26	5.0
Associate degree	65	12.4
Bachelors degree	228	43.5
Masters degree	32	6.1
Doctoral/professional degree	12	2.3
Unknown	8	1.5
Grades Earned in College		
Mostly A	94	17.9%
Mostly A and B	216	41.2
Mostly B	72	13.7
Mostly B and C	96	18.3
Mostly C	19	3.6
Mostly C and D	7	1.3
Mostly D	2	.4
Unknown	18	3.4

Table 10

FUTURE EDUCATIONAL PLANS

	Number of Responses	Percent
Current Educational Objective		
Prepare for graduate school	96	18.3%
Study topics of interest/self-improvement	92	17.6
No plans for more education	80	15.3
Improve skills for present job	79	15.1
Prepare to enter job market	74	14.1
Prepare to transfer	28	5.3
Prepare to change careers	26	5.0
Explore career possibilities	21	4.0
Remedy or review basic skills	5	1.0
Other/unknown	23	4.4
Plan to Enroll Again		
Yes	223	42.6%
Unsure	201	38.4
No	86	16.4
Unknown	14	2.7
Where		
JCCC	87	39.0%
The University of Kansas	37	16.6
University of Missouri at Kansas City	22	9.9
Kansas State University	6	2.7
Mid-America Nazarene College	5	2.2
Emporia State University	4	1.8
Avila College	4	1.8
Ottawa University	3	1.3
Other Kansas colleges & universities	6	2.7
Other Missouri colleges & universities	6	2.7
Out-of-area colleges & universities	14	6.3
Unknown	29	13.0

APPENDICES

APPENDIX A Long-Term Educational Objectives Survey

APPENDIX B Cover Letters

APPENDIX C Representativeness of Survey Respondents

APPENDIX D Verbatim Comments

APPENDIX A

JOHNSON COUNTY COMMUNITY COLLEGE
LONG-TERM EDUCATIONAL OBJECTIVES SURVEY
SUMMER 1989

Dear Former JCCC Student: Please take a few minutes to carefully respond to each of the following questions as honestly and completely as possible; then return the completed survey to us in the envelope provided. All responses will be kept strictly confidential and reported as group data only. Thank you for your help.

____ NOTE: If you are currently enrolled at JCCC, please check here and return the uncompleted survey in the envelope provided. At the present time, we are only surveying former JCCC students. Thank you.

Community College Experiences

1. When were you last enrolled at JCCC? Summer of 19 ___ Fall of 19____ Spring of 19____

2. Why did you decide not to continue your studies at JCCC? (Check all that apply)

____1. Unnecessary (completed desired coursework)
____2. Financial difficulties
____3. Family/personal problems
____4. Work schedule conflicts
____5. Lifestyle change (marriage, pregnancy, etc.)
____6. Moved out of area
____7. Physical problems/illness
____8. Coursework too difficult
____9. Other (please specify)

3. How many total semesters were you enrolled at JCCC?_____

4. What was your major or main area of study at JCCC?_____

5. How many credit hours did you complete at JCCC?_____

6. What was your primary educational objective when first enrolling at JCCC? (Check only one)

____1. Prepare to transfer to another college or university
____2. Prepare to enter the job market
____3. Improve skills for your present job
____4. Explore courses to decide on a new career
____5. Remedy or review basic skills
____6. Study topics of interest or for self-improvement
____7. Prepare to change careers
____8. Other (please specify)

7. Did you change this educational objective while a student at JCCC?

____1. Yes, new objective is_____
____2. No

8. Did you achieve your ultimate educational objective while at JCCC?

____1. Yes, completely
____2. Yes, partially
____4. No (If no--briefly describe reason, then SKIP TO QUESTION 10)

9. Did JCCC help you to achieve this educational objective?

_____1. Yes
_____2. Unsure
_____3. No (If not, please explain)

10. Regardless of the financial benefits, do you feel your JCCC experiences have improved the quality of your life?

_____1. Definitely yes
_____2. Probably yes
_____3. Uncertain
_____4. Probably no
_____5. Definitely no

11. If you could go back, knowing what you know now, would you still attend JCCC?

_____1. Definitely yes
_____2. Probably yes
_____3. Uncertain
_____4. Probably no
_____5. Definitely no

12. Would you recommend attending JCCC to your friends and acquaintances?

_____1. Yes
_____2. Unsure
_____3. No

13. Would you encourage your children to attend JCCC?

_____1. Yes
_____2. Unsure
_____3. No

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14. People have different reasons for attending college--career training, personal growth, intellectual development, and so on. Please rate each of the following with regard to how much you agree that JCCC <u>should</u> have helped you with this, and how much you agree that your experiences at JCCC <u>actually</u> helped accomplish it, based on the following scale (Circle one response for each). Skip those items which are not applicable to you.

1 = Strongly disagree
2 = Disagree
3 = Neutral
4 = Agree
5 = Strongly agree

		JCCC <u>Should Have Done This</u>					JCCC <u>Affected Me This Way</u>				
A.	Broadened my knowledge of the arts and sciences	1	2	3	4	5	1	2	3	4	5
B.	Improved my ability to communicate orally	1	2	3	4	5	1	2	3	4	5
C.	Improved my ability to communicate in writing	1	2	3	4	5	1	2	3	4	5
D.	Improved my ability to make good decisions	1	2	3	4	5	1	2	3	4	5
E.	Improved my ability to make constructive use of time	1	2	3	4	5	1	2	3	4	5
F.	Enhanced my ability to get along with others	1	2	3	4	5	1	2	3	4	5
G.	Expanded my tolerance for people and ideas	1	2	3	4	5	1	2	3	4	5
H.	Assisted me in clarifying the values and goals of my life	1	2	3	4	5	1	2	3	4	5
I.	Enhanced my self-confidence	1	2	3	4	5	1	2	3	4	5

---

15. Based on your own personal experiences, please indicate your level of satisfaction with each of the following aspects of JCCC by circling the number most closely reflecting your opinion based on the following scale. If you have also attended a 4-year college or university, also indicate your level of satisfaction with each of these aspects of the 4-year school you attended. Skip those items which are not applicable to you.

1 = Very dissatisfied
2 = Somewhat dissatisfied
3 = Neutral
4 = Somewhat satisfied
5 = Very satisfied

		AT JCCC					AT 4-YEAR SCHOOL*				
A.	Academic advisement/counseling	1	2	3	4	5	1	2	3	4	5
B.	Availability of scholarships and financial aid	1	2	3	4	5	1	2	3	4	5
C.	Registration process	1	2	3	4	5	1	2	3	4	5
D.	Convenience of class scheduling	1	2	3	4	5	1	2	3	4	5
E.	Variety of courses	1	2	3	4	5	1	2	3	4	5
F.	Helpfulness/individual attention of faculty	1	2	3	4	5	1	2	3	4	5
G.	Quality of instruction	1	2	3	4	5	1	2	3	4	5
H.	Career/transfer preparation	1	2	3	4	5	1	2	3	4	5
I.	Job placement services	1	2	3	4	5	1	2	3	4	5
J.	Facilities and equipment	1	2	3	4	5	1	2	3	4	5

* What 4-year school did you attend?

Current Educational Status and Plans

16. Are you currently enrolled in any classes? (Check only one)

____1. Yes, enrolled full-time
____2. Yes, enrolled part-time
____3. No

17. If currently enrolled, where are you taking classes?_____

18. Do you plan to enroll again?

____1. Yes, at JCCC
____2. Yes, elsewhere (where?)_____
____3. Unsure
____4. No

19. What is the highest level of education you have attained?

____1. High school diploma
____2. Vocational certificate
____3. Associate's degree
____4. Bachelor's degree
____5. Master's degree
____6. Doctoral/professional degree

20. What grades have you earned in all of your college work thus far?

_____1. Mostly A's
_____2. Mostly A's and B's
_____3. Mostly B's
_____4. Mostly B's and C's
_____5. Mostly C's
_____6. Mostly C's and D's
_____7. Mostly D's
_____8. Mostly F's

21. What is your <u>current</u> <u>primary</u> educational objective? (Check only one)

_____1. Transfer to another college or university
_____2. Prepare for graduate school
_____3. Prepare to enter the job market
_____4. Improve skills for your present job
_____5. Explore courses to decide on a new career
_____6. Remedy or review basic skills
_____7. Study topics of interest or for self-improvement
_____8. Prepare to change careers
_____9. No plans for more education
_____10. Other (please specify)

<u>Personal Profile</u>

22. Which of the following best describes your current employment situation?

_____1. Full-time military
_____2. Employed full-time (30+ hours per week)
_____3. Employed part-time (under 30 hours per week)
_____4. Unemployed, actively looking for work
_____5. Not in labor force--not employed and not looking for work

23. If employed, how satisfied are you with your present job?

_____1. Very dissatisfied
_____2. Somewhat dissatisfied
_____3. Neutral
_____4. Somewhat satisfied
_____5. Very satisfied

24. What is your race?

_____1. American Indian/Alaskan
_____2. Hispanic
_____3. Asian/Pacific Islander
_____4. Black
_____5. White/Other

25. What is your marital status?

_____1. Single/never married
_____2. Married
_____3. Previously married (separated, divorced or widowed)

26. What is your sex?

_____1. Female
_____2. Male

27. What is your age?_____

28. Which of the following best describes your annual family income?

_____1. Under $20,000
_____2. $20,000 to $40,000
_____3. $40,001 to $60,000
_____4. $60,001 to $80,000
_____5. $80,001 to $100,000
_____6. Over $100,000

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated. Thank you.

APPENDIX B

Johnson County Community College
12345 College at Quivira
Overland Park, Kansas 66210-1299
(913) 469-8500

August 21, 1989

Dear Former JCCC Student:

As part of Johnson County Community College's continuing commitment to improving its programs and services, we are surveying former students who were enrolled at JCCC during the 1985-86 academic year, but did not return either in the fall of 1986 or during this past year. We are particularly interested in your opinion of JCCC, whether you met your educational objective at JCCC, and your educational plans for the future.

Please take a few minutes to answer each of the questions on the enclosed survey as completely and accurately as possible. Please return the completed survey using the enclosed postage-paid business reply envelope by August 31. Your responses are important, and your insights will be used by the college to help us in meeting the needs of future JCCC students. Naturally all responses will be kept strictly confidential and reported as group data only.

Thank you for your time and your contribution to this important project. Good luck in your future endeavors.

Sincerely,

Dan Radakovich

Dan Radakovich
Vice President for Academic Affairs

Enclosures

Johnson County Community College
12345 College at Quivira
Overland Park, Kansas 66210-1299
(913) 469-8500

September 5, 1989

Dear Former JCCC Student:

A few weeks ago we sent you a survey requesting information about whether you met your educational objective at JCCC, your opinion of JCCC, and your educational plans for the future. We are pleased with the response thus far, but would like to make it even better. If you have already completed the survey, thank you very much. Your responses will help us in planning to meet the needs of future JCCC students like yourself.

In the event you have not as yet completed the survey and returned it to us, we are enclosing a second copy. Please take a few minutes to answer each of the questions and return the survey to us in the envelope provided. Naturally your responses will be kept strictly confidential and reported as group data only.

Thank you for your contribution to this important project. Good luck in your future endeavors.

Sincerely,

Dan Radakovich

Dan Radakovich
Vice President for Academic Affairs

Enclosures

APPENDIX C

REPRESENTATIVENESS OF SURVEY RESPONDENTS

	Survey Respondents	Fall '86 JCCC Student Body
JCCC Educational Objective	(n=470)	(n=7,215)
Prepare to transfer	44.7%	41.2%
Improve skills for present job	17.9	17.2
Study topics of interest/self-improvement	11.7	11.4
Explore career possibilities	8.9	8.9
Prepare to enter job market or change careers	14.9	20.3
Remedy or review basic skills	1.9	1.0
Sex	(n=519)	(n=8,937)
Male	35.5%	42.4%
Female	64.5	57.6
Age	(n=502)	(n=8,631)
15 to 23	37.3%	47.0%
24 to 29	16.1	19.6
30 to 39	22.5	21.2
40 to 49	14.5	8.8
50 and over	9.6	3.5
Race	(n=516)	(n=8,937)
Caucasian	96.7%	95.3%
Minorities	3.3	4.7

EXPLANATORY NOTES

1. Percentages have been adjusted to eliminate "unknowns" to enhance the usefulness of comparisons.

2. The ages of survey respondents have been adjusted to reflect age while enrolled at JCCC three years ago.

3. Accurate comparisons of the educational objective of preparing to enter the job market or change careers and age have been confounded by two factors: 1) all students previously transferring from JCCC to a four-year college or university and 1985-86 career program completers were surveyed separately in spring 1989, and 2) the 1985-86 career program completers were deliberately excluded from this study.

APPENDIX D
VERBATIM COMMENTS
SUMMER 1989
LONG-TERM EDUCATIONAL OBJECTIVES SURVEY

8. Did you achieve your ultimate educational objective while at JCCC? No (If no--briefly describe reason).

0012 Would like to have a degree, behind by Commercial Art Certificate, and working experience.

0022 Would like to complete A.A., possibly B.A. Plan to re-enroll as soon as I can work out schedule

0036 I would like to take some more secretarial course; computer courses; word processing; and art courses.

0682 Need to take additional courses

0043 Teachers don't do good jobs--class too many--courses not get ahead well--Teachers depend on student trying to explain on one subject for whole hour--Stupid!

0062 Didn't teach me anything I hadn't already learned in high school.

0070 I wanted a B.S. in Business that JCCC couldn't provide.

0076 I was committed to my job (60-70 hours a week), and had no real educational objective. A total lack of direction.

0088 I didn't complete the program

0099 The art teacher was not good.

0103 Ultimate goal to complete 4 yr degree

0110 Work schedule did not allow me to complete courses for study.

0113 I am a Senior at B.U.

0115 I do not have my degree yet.

0123 I would of liked to make more money on the job--Dental Assistant make ½ of what Hygentist make.

0131 Would like eventually to get a bachelor's degree

0153 Did not complete courses. Quit school to work full-time.

0155 Topics of interest cut short due to finances.

LONG-TERM ED OBJ VERBATIMS (cont.)

8. Did you achieve your ultimate educational objective while at JCCC? No (If no--briefly describe reason).

0177 Still pursuing

0178 Took a job in Atlanta

0189 Forced to drop out before completing goal.

0190 Most jobs I want need a 4 year degree.

0194 Financial problems stopped further study.

0199 Did not finish program

0201 Need more education

0216 Working full-time
Demands of family
Husband ill

0238 Some day I will take some other course

0239 Transferred to KU too quickly

0242 Only took G.E. courses and other courses to evaluate major before transferring to K.S.U.

0248 I thoroughly enjoyed the accounting classes at JCCC which were taught by Dick Bundons. He is excellent! I'd love to receive an AA degree, but there's just too much mandatory overtime in a job that is very rewarding.

0254 I had decided to quit work & attend full-time college in Fall, 1984 at Avila. I took as many classes at JUCO as I could with a F/T load there (Avila).

0258 Did not have art course I wanted (Landscapes & portraits)

0263 The course I took was only an introductory course.

0275 I wanted a basic bookkeeping course & was advised to take accounting. I found out later that there was such a course but was to late to change. The teacher was very negative & not much help when approached with the difficulty I was having I ended up having to drop & loose the money I had spent because of being mis lead.

0276 I did not want to take more Accounting courses.

0297 Couldn't take last two years

0300 Planning to transfer

LONG-TERM ED OBJ VERBATIMS (cont.)

8. Did you achieve your ultimate educational objective while at JCCC? No (If no--briefly describe reason).

0307 Didn't complete courses

0320 One class needed for BA at MANC--class transfered and graduated at MANC.

0328 Moved to another college.

0335 I've just had to delay plans--due to children at home.

0343 K.U. required me to take my last 12 hrs. of art at their university or they wouldn't certify me.

0349 Wasn't intended to do so.

0375 The bank paid for my classes if I went to AIB.

0376 Went to KSU--took classes at JUCO to transfer

0380 Had problems that came up & couldn't complete course.

0430 I quit before I got that far.

0439 Unable to complete courses.

0462 I will return if possible and finish

0470 Too expensive and continuing courses were scheduled at inconvenient times.

0471 I decided not to persue a BSN degree. I am an R.N.

0482 My own choice to discontinue

0486 Need to complete BSN

0490 Want to change area of study & pursue a subject I'm really interested in.

0495 I was not there long enough.

0501 Ulitmate objective = 4 yr degree

LONG-TERM ED OBJ VERBATIMS (cont.)

8. Did you achieve your ultimate educational objective while at JCCC? No (If no--briefly describe reason).

0505 In response to instructors request "to aide J.C.C.C. in planning for future classes and allocation of funds" one class filled out forms identifying which area we were taking courss in. This apparently constituted a formal declaration of major & degree intentions. I was notified that I could not continue to take classes without submitting a copy of my transcript from K.U. As this was over ten years previous and it took considerable time to even locate my "student number" I was not able to enroll the next semester and one thing led to another. And I was not able to get myself back into the academic habit. I believe that I was able to supply J.C.C.C. with the desired transcripts eventually--so I hope there will be no barriers to my enrollment should my schedule allow me to return to school.

0535 Went thru divorce

0547 Moved out of area

0553 Needed more financial help to continue colelge after JCCC, so I joined the Airforce for the G.I. bill, experience, training, etc.

0554 Family situation changed--making it impossible to finish at that time.

0558 Did not have financial funds needed to continue.

0570 I am at K-State

0573 Determined I was no longer interested in that career direction.

0574 Business hours became long--no time to study

0576 Secured the job I wanted despite the lack of degree.

0593 No one can achieve the ultimate educaitonal objective--one must continue to learn the rest of their lives!

0627 Instructor was deficiant at teaching

0631 Financial & family obligations made continuing impossible.

0651 Working on bachelor degree

0654 Work schedule conflicts prevented me from attending any more courses

0658 Had to return to full time work

0669 Refer to #7 (Just was not ready for college at that time.)

0677 Was not accepted into Dental Hygiene program due to (I think) ACT scores.

LONG-TERM ED OBJ VERBATIMS (cont.)

8. Did you achieve your ultimate educational objective while at JCCC? No (If no--briefly describe reason).

0693 Decided to wait until I've completed a family then wil return to college to further my education to get me a better carrer

0695 Got tired of going evenings. Too hard to find a place within reason to park & too cold to be out in the parking lot walking a mile.

0699 Physical complications caused me to withdraw from college algebra in 1985. I had a miligram done and had severe headaches, due to spinal fluid leakage, for about 10 days--right before the final.

0706 Ultimate ed. obj. is a B.S. degree

0736 Unable to complete due to physical problems

0754 I transfered to Fort Scott College and received my R.N. I finished my classes at Fort Scott because the instructors were much more helpful and understanding. Registration was always very difficult.

0761 Because I didn't feel motivated to continue. Did not feel I needed it. I wish I had though.

0764 I transferred to another university program that meshed with my work schedule.

0783 Dropped out

0785 There just wasn't enough time to devote to doing a good job studying--family demands & changes

0788 Stopped due to divorce, class I need met to early!

0797 The course I took was described to me as being a computer programming class for beginners. I found it much to advanced and was discouraged--decided computer field was not for me.

0806 I still don't have my B.A. but I've completed four years with good grades. I haven't met everyone's basic requirements.

0814 Haven't quite set one

0831 Lacked the desire & direction

0884 I didn't take enough classes to really make any difference in my goals.

LONG-TERM ED OBJ VERBATIMS (cont.)

8. Did JCCC help you to achieve this educational objective? No (If not, please explain).

0026 I was preparing for grad school

0028 This was a total on you own course--medical terminology. Used tapes and workbooks.

0121 Not necessary--I knew what I needed & I took appropriate courses.

0337 I would like to have seen less general courses such as Comp. I & Tech Math I as part of the courses study and replace them with technical hands on classes.

0555 There was not enough interaction between students and staff, and no campus socail activities to get to know the student body.

0609 I reeived no help from JCCC.

0614 Would take more Apple courses. Prices in non-credit to high.

0884 I'm sure if I could have continued my education at JCCC I would have achieved my educational objective.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0001 More parking
Better response to incoming calls at admissions--phone is usually not answered!

0009 I feel advisement of young people should be tighter as applies to application of courses to degrees. KCKCC does a much better job on this.
Break down in advising young people. Depends on who the friend is & what the friend needs. I think there is a problem at JCCC--people take to many courses that don't lead to degrees.
My son attended JCCC.
Science dept. outstanding.

0015 Offer some classes for social work majors.

0022 Please, more single 3 hour evening courses. One night a week is difficult enough to schedule with family and work commitments.

0024 Any education is good, but the level of education at JCCC was below my expectations in several classes. Weak English Dept.

0024 Get some better professors. To lure students away from 4 year colleges you have to offer something special--like better professors. JCCC is good value for $.

0025 Getting college credit for taking an A.P. class in high school was wonderful. Please keep up the program.

0026 I've taken CS courses at JCCC, K.U. (+ graduate courses), KU Regents Center, & UMKC, JCCC's courses were by far the best, both in content & equipment. I would recommend to anyone to take as many courses as possible at JCCC & then go to K.U., don't start at KU!

0036 Due to low volume sales I may be forced to look for another job & will be looking to improve my secretarial skills. I will contact your staff to see what courses will benefit me in the job market.

0044 Make an MBA program available

0046 I haven't been there in awhile, but parking was always a pain.

0060 The lack of help and support to instill self confidence by many of the Nursing instructors will and has negatively affected the graduating nurses. This is a serious and sad problem!
But I would warn them of the unstable, unsupportive Nursing Instructors.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0061 *Instructors should not change once listed for teacher of the subject I enrolled for.
*JCCC should offer vocational programs for people needing to make money promptly.
*JCCC should not threaten people w/children to support, that their grant will not be fulfilled if something happens to prevent them from completing courses, for the next semester.

0062 Every course I took repeated material I had in high school. I think that college courses should be more difficult than this. After working all day, if I'm going to give up my evenings to go to school. I would like to be challenged mentally. Also, instructors only worked straight from text. I can read that on my own--I think class time should be for things not in the textbooks.

0069 If I could've had other courses I needed to take I would've tried to at JCCC. I was very impressed with college & instructor.

0072 All of the above 3 questions yes but one year I had to attend summer school due to being behind one upper level class at KU. This class should have taken in my sophomore year but it could not be a JCCC

0074 Some teachers might improve their language. Too much cussing can be offensive. It's not very professional, especially from an English major. Also, I remember parking was a problem.

0075 Excellent for two years of pre-B.S. degree.

0077 Keep up the good work!

0078 JCCC is doing over-all a very good job.

0086 I think JCCC has a great program. When I moved to Johnson County, I had already attained a B.S. in computer science. But I used JCCC to improve or expand my job skills.

0101 Do not allow any certain faculty ideologies to dominate school. Philosophy, esp. a liberal, value-free philosophy (as seen at, say Dartmouth coll.). Keep on top of the parking situation, & make sure that there is well-lighted & secure parking areas for students.

0105 Keep up the good work--You're already doing 'A' work in my opinion.

0114 My one truly negative experience with JCCC was in the area of advising. I was told by a JCCC counselor that less than half of my credits would transfer to K-State. Only upon visiting with a K-State representative did I find this to be false. Otherwise, my 2-year experience at JCCC was outstanding. A great administration, great faculty, outstanding facilities. I'm glad I took the opportunity to go to JCCC.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0115 I would like to know exactly how many credits I have earned there and how long I have to complete my degree using these credits already earned.

0119 Correspondence courses are better option for those of us w/scheduling & transportation limitations. Otherwise I'd have taken additional classes.

0127 Why don't you have social welfare in a 4 yr degree?

0129 I was extremely impressed w/JCCC and my instructor (Dr. Tatschl). As a high school special ed. teacher, I referred many students/parents to take advantage of the programs/resources/personnel there.

0142 JCCC should advertise more about what a fine educational experience one can receive there. I think the expansion into the cultural areas are good a good one for the ocunty and the city at large.

0143 Would be nice to send enrollment info to past students.

0145 I wish it were a 4yr college where one could get a bachelors degree. I think it's a wonderful school and fairly close to home.

0146 By way of explanation--I took several semesters of drafting to enter job market & I did that after 2 years of study--then worked 4 years in the field. Later took design classes for fun! I was on the original steering committee that determined that Jo Co. needed a comp. com. coll.

0155 Most of the teachers that I have taken classes with are far superior to those I took classes with years ago. Perhaps it's because I'm there by choice. JUCO offers an incredible opportunity to adults with open minds and the desire to learn.

0159 Ed Kindermann is the best college teacher I have ever had.

0175 JCCC is great for people of all ages. I worked in your Child-Play-Center for two years and saw many activities. I think your art dept. is one of the best in the four-state area. I enjoy your Non-credit art courses in the evenings. Keep up the great work.

0190 Need to schedule classes a little better for working parents.

0191 My only complaint ever was difficulty or lack of parking!

0192 Saturday or lunchtime classes for D.P.

0194 I've been at the college for various functions in the past year & two needs stand out! (1) More parking. (2) A map inside the main entrances showing a visitor where he is & how to get to other buildings on campus.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0199 I think cost of tuition for out of state persons is high; in my opionion.

0209 It's getting instructors there--then gone. They work other places & dont' have time--too tired for us. Don't care

0211 Improve parking
Consider "extensives" 4 weekends--6-8 hrs each to acheive 3 hrs credit

0220 J.C.C.C. needs to improve its faculty and their helpfulness. Advising needs improvement and move work with 4 year universitites needs to be done. J.C.C.C. dosent stress how difficult business is. The staff and faculty at U.M.K.C. where much more helpful.

0221 Its a great school!
It improved my educational experiences the quality of my life is affected by my personal growth & changes coming from within

0222 I moved out of town.

0242 An outstanding institution--An asset to the community an excellent place to complete preliminary education prior to attending a 4 yr college.
A model for all other schools to follow. Phone registration was great for those of us who were working our way through school!
Some of the best instructors I had in 10 yrs of higher education were at JCCC.

0248 I'm very pleased with JCCC. My daughter & I attended Orient Express which was excellent--for both of us! The campus is clean, inside & out. Instructors and personnel have been super helpful. Thanks!

0252 (Kris Downing) Counselors did good job in helping me pick my classes in order to transfer to K.U. in Fall '86. I hardly lost any credit. Bad part is that I had to wait one year to take an accounting class at K.U. Finished nine hours of accounting by Dec '85 at Johnson County, had to wait till Jan '87 to continue accounting at K.U. Reason: Had to pass KU's statistics BUS 368--in order to get in B-school. Passed 1st try Fall '86.

0258 Would like to learn more about cost of art classes for Senior Citizen.

0270 Turn into a 4 year school.

0274 I feel that JCCC should remain a 2 yr school & continue the vocationa training courses for which it was originally intended as well as so only preparing students to continue at 4 yr schools.

0275 I wished that when I wnated to take some business courses to improve my skills, that a career counselor would have taken a little more time in helping me choose the right course. Especially since I hadn't been in a class room for several years.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0277 A wider variety of art history classes would have been helpful in my study area. I perhaps would have continue course work at JCCC.

0285 Several of us have taken courses offered thru Shaw Miss School District Food Service. Enjoyed classes, quite worthwhile.

0297 Need a decent amount of junior/senior subjects in Johnson County to get 3 or 4 general BA degrees while working.

0298 Would love to be able to finish my degree locally without paying out-of state tuition. Want third & fourth year business and computer classes.

0306 Keep up the good work. I was really pleased in what JCCC did for me. The new 4 year business program with E.S.U. sounds great. If possible offer more.

0309 More emphasis on continuing education at a four-year college. Less emphasis on noncredit courses.

0314 I teach at Gardner Edgerton High School and because of my own experiences at JCCC I continually recommend your college to all my students. I also had a daughter attend JCCC for 2 years and transferred to UNLV and did not lose a single hour. Good job.

0316 JCCC is a great school. I currently live out of district. I wish I could attend JCCC. Blue Springs is closer. Thank you!

0328 I believe JCCC is adversly affected by the following things: students of 17 & 18 & 19 yrs who don't have direction don't seem to find direction at a drive-in school nor do they wish to compete with Middle-aged housewifes in the classroom. And lastly JCCC has a reputation for being easy--which I believe is untrue!

0329 Keep up the good work. Keep the standards high. I would like to see JCCC go to being a 4-year school.

0337 I would have liked if the Energy Tech. Program were better able to put students in touch with good employment in the H.V.A.C. field.

0344 I was distracted to easily by the surrounding (Video Games). I could do better if I was mentally disciplined.

0358 Keep the college small. That's what's attractive about it. Good personal counseling is already in effect. This is helpful. Personal attention to students is appreciated. I enjoyed JCCC.

0361 Offer as much of the course at night as you do during the day. Example: interior merchandising!

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0367 Please inform me of <u>any</u> ASL classes you might know of near Winterset of Des Moines, Iowa. I have a friend who <u>really</u> wants to know!!! Thank you.

0372 Combine with KU Regents Center to develop educational center in Johnson County.

0374 I enjoyed my summer at JCCC very much. I don't think of JCCC as a typical comm. college, it is more like a traditional university.

The campus is beautiful and the library was more up-to-date than the 4 year university I attended. In addition the registration people were very helpful & knowledgeable.

Even though it's been 3 years since I've been there, I still remember that summer and I would definetely recommend JCCC to anyone interested in going to college.

0379 Better advisement and discussion with students on areas of degrees.

0383 I will never return to JCCC or recommed anyone to attend this school. The instructors are not concerned about their students and many had poor & negitive attitutdes toward their classes. Especially . He is the worst instructor I have ever been with and the main reason I would never return to JCCC.

0386 The courses I took at JCCC were through the College Now Program. I would definately recommend this program to qualifying students.

0387 The one summer class I took there was so easy--I got a C and attened class maybe a total of 5 times.

0398 Turn JCCC into a four year accredited university.

0432 I enjoyed going to JCCC and the only reason I stopped was because I didn't get anything done at home.

0434 You have an excellent facility. Courses in continuing education as well as credit course are practical and useful. Parking is a headache.

0435 JCCC is too burocratic. At other schools, I've attended, faculty makes decisions. At JCCC, there are so many people to see to get anything done or find out information about courses, grades etc. etc.

0458 Offer foreign language classes in the evening--one night a week. I am particualry interested in French.

0463 I thoroughly enjoyed all my classes at JCCC, have recommended JCCC to friends and family. I had excellent teachers and the campus is "user friendly." (I've taken classes at KU I was very disappointed in--never happened at JCCC.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0469 Keep up the good work! Julliette Kincaid is an excellent instructor--does a fine job.

0483 I liked the idea that JCCC has evening classes which is more accommodating than KU. Phone registration is also nice! Took college work while in High School rewarding.

0484 The counselors really helped me in choosing classes that would transfer to KU. Keep it up!!

0485 I absolutely love J.C.C.C.! The faculty are superior people. I wish J.C.C.C. could be a 4 yr school--I would have never left! The services available for the handicapped are unequaled. Keep up the good work!

0486 I would like you to offer a BS-Nursing completion degree. I have also had my three children start their college education through JCCC successfully.

0488 At JCCC, I found the attention from instructors that I paid big bucks to get at BU. I have also enjoyed some of your non-credit programs (aerobics, Dos)

0492 I really enjoyed my class & teacher. I haven't had the time to take anymore classes.

0501 I have always felt JCCC would serve the community better by expanding into a 4 yr program. Enrollment seems to be increasing beyond facilities capability (Parking, class space, scheduling etc)

I know my comments seem contradictory but as a product of S.M. School System, former JCCC student, & JoCo businessman employing numerous high school & college studnets parttime I recognize the need for an excellent reasonably priced 4 yr education in a job market like Overland Park. KU, KSU, Rockhurst, Avila, UMKC, DO NOT MEET the criteria. JCCC tuition could double & still be a bargain. Additional revenues could finance additional facilities. (I am told this semester you need to get to school an hour early to find a parking space.) The job markets in Lawrence & Manhattan do not make working thru school an option whereas private schools require a fulltime job plus financial aid. It seems the entire community recognizes the quality of a JCCC education except JCCC administrators. Maybe this 4 yr business degree "experiment" will be the start of something good.

0503 1) Library improvement, inadequate for most research
2) Remain a 2 yr institution
3) Required PC literacy

0505 Can't stress enough that I had to almost start over completely at UMKC credit wise. Nobody told me 90% of my work would not transfer. Help others make not only short run plans for A.A. degress, but long term possibilities too so a 4 yr degree doesn't take 6-7 yrs.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0508 I had Marlene Lerner for 3 courses--she was the best!

0513 Based on testing, I wished JCCC counselors could target a proffesion where my abilities excelled. I think I would be happier in a career if I was good at it. Instead, I'm in a career I chose. But I work hard because it does not come naturally.

0517 More availability of evening classes.

0521 I withdrew from the class I was registered to. I only attended one session.

0523 I'm sorry I can't help you since I've never been there, but I know having that colelge credit from high school has really helped!

0530 Offer 4 year degress B.S. in teaching, Political Science offer coursework that will apply towards, Masters degree. Become a 4 year university.

0531 JCCC played an important part in my decision to go back to school & get an accounting degree. I am currently a CPA.

0535 Need more parking

0548 I felt that I could have been more challenged at JCCC. Although at the time I liked it, I now realize I would have been better prepared for a university had my courses been more demanding.

0553 I presently want to major in Journalism--but didn't know that yet while I was at J.C.C.C.

0555 It's important to have many various classes available during the day, night, and weekend hours for people with a tight work schedule.

0558 Have some of your teachers understand and make allowances for working students with families!

0566 Your parking situation is providing negative publicity for the school. You have far too many handicapped reserve parking spaces. It is also geographically inconvienient. Most students go to GEB or SCI. The parking behind ART & GYM is largely unused & inconvenient for most students.

0575 If JCCC had student dorms when I began college, I would have considered attending the school full time for 2 years in order to save money and get the general class requirements (English, Math) out of the way. While I was deciding what type of degree I wanted to earn.

0578 Please encourage High School students to start colelge work in their Junior & Seniro year in summer school.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0579 The only comment I have is that it would be extremely helpful to have individuals who could tutor/help you with computer programming classes if you were having difficulty in understanding a concept, etc.

0586 I'm retired, but still busy. I do appreciate the opportunity of taking courses--continuing my education--at JCCC, and do plan to take more special interest courses in the future.

0591 JCCC is a good school. If you could get rid to the junior college status and become a 4 yr school, you and your students would benefit.

0594 I'm very interested in Interior Design--but the college doesn't offer this--Why? Is there no interest?

0608 I feel it is very important for JCCC to have a well rated Computer Science & Telecommunications Depts.

0614 Short Term weekend courses would meet my needs the best. Main interest right now Apple computers.

0635 Since I only took <u>one</u> two-week course I'm not sure my answers are valid for your study.

0640 Good pre-med counseling
Very pleased with school

0648 To let students know the need for careful choice in their subjects so they don't take on to much or not to like them

0654 I feel that RACE & AGE should not be included in any survey

0657 Without proper preparation, today's job market is extremely difficult to get in to. I think the college needs to encourage and offer more career placement and planning services--and tell students what programs are available. I would also like to thank JCCC for providing me with such excellent instructors. They gave me an excellent background which helped me through UMKC. Compared to JCCC, UMKC is an educational dissappointment.

0659 I work varied shifts with varied days off would like to attend class but can't account of fixed school schedule perhaps attend night class but if I couldn't make that attend a day class.

0669 I'm sorry that my answers are not as clear as they should be--but I only attended JCCC for 1 mth. therefore I don't feel my answers should have any bearing on this survey.

0677 Accept quality students and have better evening classes. In order for me to return I need evening classes. Thank you

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0691 I only attended a 2 courses of instruction--of shich I've based my asnwers on. It may not be a fiar assessment of JCCC. I've heard many good things about JCCC.

0699 You have a good school but: (1) While taking accounting II, which I dropped more than once, the first time was for personal reasons--the second time was because the instructor would go off talking about very advanced techical accounting applications to show his expertise and I foudn ti very confusing because it was unrelated to the material I was trying to learn. (2) While preparing to re-enter school on a full time basis-- talking to different school counselors, your counselors overwhelmed me with their expectations that I know what a 4 yr. school I would attend so classes would transfer--KCKCC didn't do this & I had no problem there.

0706 From my one class at JCCC I was very impressed by the quality of teaching, the facilities, and the atmosphere. JCCC could be a great 4-year college!

0713 I would like to attend JCCC again to finish my degree. One draw back to attending JCCC is parking. There is never enough or what is left its so far out sometimes your late for class. Also some of the instructors are very insensitive to a students inability to comprehend or learn a lessons, by making an example of them in front of others.

0723 I'd love it if you became a four year university. Most of the colleges in this area are private & very expensive. JCCC is a great school. A+ on location & educators.

0727 I found the majority of teachers very personable. I think some of the classes were fairly easy compared to KU Med Center.

0736 More info on facilities available to new students would be helpful. I had a hard time finding my way around.

0739 To provide more core courses that 4-year college's require & that will transfer. Such as business finance.

0749 Keep up the good work!

0761 (1) I have seen an academic counselor--was not very interested in a 34 yr old wanting to plan courses
(2) Career advisor this summer was not knowledgeable about some programs available at JCCC! Advised me to pursue my present clerical field--possibly because I needed something I could do within 2-3 yrs.

0764 I was very pleased with JCCC. I am proud the college is located in our community. Our son is currently enrolled and seems pleased, also.

0776 Encourage students to learn the transfer requirements to universities.

LONG-TERM ED OBJ VERBATIMS (cont.)

Any comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated.

0786 Keep on growing--as at present. Let us older grads hear more about Brown & Gold club--I want to join

0788 More robotics courses. Drafting evening class starts to early. Most people (like me) work till 5:00, by the time I pick up child & feed & go to JCCC--6 is earliest class I can get in. Very pleased with child care at JCCC & heard expanding--great job! But I've tried to go back but class I want is to early. CAD classes excellent--would like to continue.

0800 Change Calculus II to a 5 hr. courses. I made a B at JCCC but had to retake it at BSU.

0805 Your scheduling should be improved. I have a daughter-in-law in your nursing program who had to almost fight to get her classes and she was not made aware of classes necessary for her to take until the last minute after most of the classes were closed!

0806 We need more sources of jr-senior studies on Kans. side. I have not been pleased with two teachers I got at the Regents Center. It's too hard to work and finish school on the KS side.
I have talked to many people about why we can't have a 4-yr. school here--at least in a limited way. They act like I'm asking for the moon, yet several little colleges recognize that need and are bringing in a few courses. Is this a political thing? Are they afraid of hurting the other Kansas colleges? KU is overflowing. I feel that Johnson county is getting cheated, and no one mentions this in the press.

0817 Good luck with estabishing the main branch of the Johnson County Libraries on JCCC campus. This would prove to be a key developmental phase for JCCC.

0820 Please be sure to maintain quality as you grow. Remember to maintain quality as a "Community College" and not to overstep your bounds into "University" turf.

0853 Comment: When I transferred to K.U., I though the shift was very difficult at first because it seemed to me, the KU classes were more strict and also the teachers. Maybe your strict level should be the same as a university so that transferring students wouldn't have to adjust to a big change.
P.S. Maybe things have changed now since I was last there.

0859 I was thouroughly pleased with my experience at JCCC--a true asset to my education.

0868 More 4-year programs.

0869 I think that there should be a few geography courses offered.

0886 I would like to see JCCC become a 4-year college.

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